EDF Energy chooses Syntax CxLink for ArchiveLink for faster, reliable, and secure image management

Overview

To replace its aging legacy image management platform, EDF Energy worked with Syntax to implement Syntax CxLink for ArchiveLink to better organize and store this important data. The project delivered a modern solution that integrated seamlessly with SAP ERP environment with zero disruption to users.

EDF Energy is Britain's largest generator of zero-carbon electricity and one of the UK's largest investors in renewable energy. Part of EDF Group, the world's largest electricity generator, EDF has 1 gigawatt in nuclear and wind power generation in operation, and another 5 gigawatts of renewables under construction or in some stage of development—including Britain's largest offshore wind farm, the 450 megawatt Neart na Gaoithe project in Scotland.

Challenge

EDF Energy had long relied on an aging legacy image management platform to store decades of scanned invoices, emails, and other documents. However, the platform's obsolete technology couldn't handle the company's modern demands for speedy, reliable storage and retrieval. Upgrading the platform would be too costly, assuming specialists with the required skills could even be found. EDF Energy decided they would migrate to a new solution that would:

500k
Invoice images migrated

1.5M
Purchase request/order supporting doc images migrated

- **Provide the same functionality as the legacy system it replaced**
- **Be interoperable with the company's existing SAP ERP environments**
- **Support a future upgrade to SAP S/4 HANA**

Customer Profile

Name: EDF Energy

Location: London, United Kingdom

Industry: Energy

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This was a massive win that was completely seamless to the business. We're happy with the product—and with the support we received from Syntax. Every time we reached out to them, a solution was found. Their support allowed us to fully deliver what we set out to achieve.
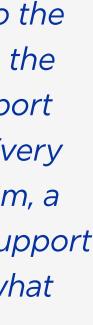
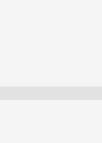- Martin De'Giovanni, Enterprise Product Manager, EDF

Approach + Solution

After evaluating a number of alternatives, EDF Energy engaged Syntax to implement Syntax CxLink for ArchiveLink as the replacement for its legacy image management system. CxLink for ArchiveLink provided the document management, archiving and retrieval solution that EDF Energy required to manage decades of image files—completely integrated with SAP ERP environments. The Syntax team's commitment to providing outstanding support through all stages of the project ensured a smooth implementation.

Thorough migration plan

Syntax and EDF Energy set up CxLink for ArchiveLink and migrated image data to the new solution over the course of a year. The team deployed the solution in EDF Energy's development environment before moving it into the company's testing environment to ensure it met expectations while working with real data. Following successful testing, CxLink for ArchiveLink went into production, and data migration began. EDF Energy's immense collection of image data was moved to the new system carefully over the balance of the project.

Ongoing Syntax support resolves any technical issues

Throughout the implementation and data migration process of CxLink for ArchiveLink, the Syntax team remained dedicated to ensuring a smooth transition for EDF Energy. Despite encountering some challenges stemming from the legacy technology used by EDF Energy, the Syntax team promptly addressed any technical issues that arose.

Minimal disruption keeps the business on track

Crucially, Syntax and EDF Energy were able to implement CxLink for ArchiveLink without disrupting the company's day-to-day business operations in any appreciable way. CxLink for ArchiveLink provided the same functionality and user experience as the legacy system, making the transition to the new solution largely invisible to end users despite massive improvements behind the scenes.

Results

Migrating to Syntax CxLink for ArchiveLink allowed EDF Energy to modernize its image management solution while avoiding the cost, complexity, and risks involved in attempting to upgrade legacy technology. Not only does CxLink for ArchiveLink ensure EDF Energy has a solution that works seamlessly with SAP— it also opens up potential opportunities to archive other forms of data and reduce infrastructure costs along the way.

CxLink for ArchiveLink is already delivering important impacts:

– Improved archiving and retrieval of image data in terms of cost and speed

– Seamless functionality and user experience—no training required

– Improved data security, including secure data transmission, data encryption, and strict access controls.

– Enables legacy solution to be decommissioned, saving tens of thousands of pounds

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Migrating to CxLink for ArchiveLink has enabled EDF Energy to improve and modernize its image management solution while positioning the company for additional cost savings and data-related efficiencies. Level up your organization today with Syntax.

Put Syntax CxLink for ArchiveLink to work for you

Every organization depends on fast, reliable, and secure document and data management. CxLink for ArchiveLink delivers. This unique, SAP-certified product is designed from the ground up to extend your SAP applications to cloud-native technologies from document management to SAP Data Archiving, SAP Data Extraction, and AWS Data Lakes.

To learn more, visit our Syntax CxLink Solution Page.

ABOUT SYNTAX

Syntax provides comprehensive technology solutions and trusted professional, advisory, and application management services to power businesses' mission-critical applications in the cloud. With 50 years of experience and 800+ customers around the world, Syntax has deep expertise in implementing and managing multi-ERP deployments in secure private, public, hybrid, or multi-cloud environments. Syntax partners with SAP, Oracle, JD Edwards, AWS, Microsoft, and other global technology leaders to ensure customers' applications are seamless, secure, and at the forefront of enterprise technology innovation. Learn more about Syntax at www.syntax.com.